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CITY MANAGER'S OFFICE

State of the City

The Mayor presented the annual State of the City address a couple weeks ago. For those who couldn't attend this year, Mayor Owings proposed several initiatives to continue building our economy:

First, we MUST address public safety costs that grow more quickly than our entire revenue stream.

Second, we MUST respond to critical infrastructure needs over the next decade, including roads, bridges, and City buildings.

Third, we MUST get City employees back to work serving residents and businesses full-time.

Fourth, we MUST increase the City's General Fund revenue because our post-Prop 13 property tax rate impedes our ability to compete for growth with cities that incorporated years before Moreno Valley.

Fifth, we MUST sustain our commitment to increased high school graduation rates and improved student performance.

Finally, **Sixth**, we MUST incentivize businesses to re-occupy vacant buildings, bringing renewal to our shopping centers, creating jobs, and improving our tax base over the long run.

The event video and the text of the Mayor's entire address can be found on the "News" tab of the City's homepage at: <http://www.moval.org/index.shtml>

League of California Cities Conference

I will be attending the League of California Cities Annual Conference in Sacramento with Public Works Director Ahmad Ansari and members of the City Council on September 18-20. We met with each of the participating Council Members to review the information sessions being offered and assign attendance at the sessions based on interest and coverage. Mayor Pro Tem Molina and Council Members Baca and Stewart will be attending this year's conference and Council Member Stewart has been selected as the City's voting delegate for the annual general resolutions to be presented at the meeting.

Employee Meetings

Last week I held meetings with City staff. During my first meeting with the employees in June I committed to keeping them informed about what is happening by holding these meetings more frequently than in the past. We had two meetings at City Hall and one at the City Yard. Topics of discussion included the following:

- City Manager Comments:
 - Highlights of State of the City
 - Update on the City Council (vacancy, recall process, sign issue)
 - Staffing updates: Admin Services Dir., CEDD Dir., and Bldg. & Code Div. Mgr.
 - Dress Code Policy Update
 - Development Services Fridays and Animal Shelter schedules
 - Economic Development successes
- Customer Service Initiative – Rick Teichert:
 - Establishing a Citywide standard of expectations
 - Assessment, training and coaching
- Recognition of Major Staff Accomplishments – Tom DeSantis:
 - July 4th Festivities (Parks & CS)
 - State of the City (Media, Council Office)
 - Completion of Police Camera Project (PD, TS, PW)
 - Rachael Ray \$100,000 Pet Adoption Challenge (Animal Services)
 - City Yard Code Clean Up (PW, Code)
- Project Updates – Ahmad Ansari:
 - Major Improvement Projects (PW Capital Projects)
 - City Hall sidewalk project (PW M&O)
 - Chamber upgrade project (Media, PW, TS, Clerk)
 - City Hall 2nd Floor Improvements and relocation (PW, Facilities, Tech Services, P&CS)
- Q & A/Rumor Control

Excel Prep Charter School

On Saturday, August 17th I had the pleasure of attending and speaking at the grand opening of Excel Prep Charter School located on Kitching just north of Alessandro Boulevard. This is the 4th Excel Prep location in the Inland Empire; they also have schools in Fontana, San Jacinto and Highland. The administrators, parents and students are excited about being in Moreno Valley and appreciated the proclamation from the City Council wishing them much success.

ADMINISTRATIVE SERVICES DEPARTMENT

Human Resources



Talent Management: Robust recruitments are underway for several positions in the City workforce. Recruiting and/or selection processes are underway for the following openings:

- Maintenance Worker I - 3 positions (PTC-222 applicants to date).
- Code Compliance Field Supervisor (FTC-114 applicants). Applications under review.
- Office Assistant-Fire (FTC). Interviews scheduled.

- Animal Control Officer (FTC-311 applicants). Interviews being scheduled.
- Community Services Supervisor (PAM-302 applicants). Interviews being scheduled
- Maintenance Worker I-Litter/Weed Abatement (PTC-253 applicants). Interviews scheduled.
- Fire Inspector I (FTC-115 applicants). 2nd round interviews scheduled.
- Building & Neighborhood Services Division Manager (DM-72 applicants). Candidate selected, recruitment closed.
- Administrative Services Director (EMG-93 applicants). Candidate selected, recruitment closed.
- Fire Safety Specialist (FTC-64 applicants). Candidate selected, recruitment closed.
- Permit Technician-Land Development (FTC-168 applicants). Candidate selected, recruitment closed.
- Administrative Assistant- 2 positions (FTC-805 applicants). 2 candidates selected, recruitment closed.
- Vehicle Equipment Technician (PTC-68 applicants). Candidate selected, recruitment closed.

Facilities Division

The Facilities crew has completed the move back to the remodeled City Hall 2nd floor. The newly rearranged cubicle layout provides more efficient use of space and allows for expansion down the road. Our furniture vendor was fantastic to work with and very reactive to our ever changing needs. We thank you for your patience while we make some minor adjustments to your work areas. Much gratitude is owed to the Parks and Recreation staff who worked alongside of Facilities staff to help move the mountainous amount of items back into place. We have completely moved out of Annex #4 and have turned the building back over to the landlord.

Library Services

The Library successfully transitioned to management under the contract between the City and LSSI, with a grand re-opening event on September 9th. Changes have already been made in several public spaces within the library, highlighted by creation of a Teen Area and re-design of areas within the Children's section. LSSI has also shelved an Opening Day collection which updated the Library's holdings by approximately 2500 items (2200 books and 300 DVDs).

Animal Services

Animal Services Saves More Lives During the 2013 ASPCA Rachael Ray \$100K Challenge

The Moreno Valley Animal Shelter was selected by the ASPCA as one of 49 other Animal Shelters nationwide to participate in the 2013 ASPCA Rachael Ray \$100K Challenge. The main focus of the ASPCA Challenge was for all animal shelters selected as participants to save more pets during June, July and August 2013 compared to the same three month period in 2012. The Moreno Valley Animal Shelter conducted 20 off-site pet adoption events during these three summer months and received support from local businesses as well as from our friends at the Parks and Community Services Department and Media and Communications. The Moreno Valley Animal Shelter saved more than 900 pets this summer, representing an increase of more than 200 additional pets this year as compared to last year by placing more pets into their final homes as well as working with a variety of pet rescue organizations where pets were transferred to these organizations for placement of the pets into their final forever homes. Some pets transferred to our animal rescue



partners found their forever homes across the country in states including Florida, Wisconsin, Connecticut, Michigan, Indiana and Arizona. Several pet adoption event pictures highlight some of the shelter's successful adoptions.



COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT

Administration

ULTA and BevMo! at TownGate Center

Development Services staff assisted the development of two new business operations that reoccupy the former Staples building in TownGate Center. ULTA Beauty Supply and BevMo! occupy two halves of the building. The Fritz Duda Company as the landlord completed an extensive exterior update to provide separate identities for the two highly sought after retailers.

Private Gym Facilities in TownGate

Three new private gym facilities will be opening in the TownGate area. Crunch Gyms has submitted tenant improvement plans for their new location on the east end of the Moreno Valley Mall near Sears. Planet Fitness will be submitting plans shortly for their new location in a vacant big box store between Ross and BevMo! in the TownGate Shopping Center. There will be both exterior and interior improvements to the building. 24 Hour Fitness has received approval for a new facility on Day Street just north of Costco in the TownGate Promenade Shopping Center. 24 Hour Fitness has purchased the site, with construction slated to start next year. The other two gym locations are in existing buildings with openings anticipated later this year.

Miguel's Jr.

The approved drive-through restaurant is well under construction on Day Street in the TownGate Square Shopping Center. The company's corporate office has begun recruitment for staff at the new location. The 2,868 square foot restaurant is anticipated to open this fall.

Aldi Foods

At the June 11, 2013, City Council meeting, a Memorandum of Understanding (MOU) was approved for Aldi Foods to formalize the incentives to be provided for the project. Aldi will occupy the approved Westridge Business Park, located west of the intersection of Eucalyptus Avenue and

Redlands Boulevard, and construct an 835,000 square foot warehouse facility that will include 200,000 square feet of refrigerated space and a 50,000 square foot regional office facility. Plans for the building are well underway and will be submitted in the near future. Aldi will directly employ 200 workers and contractors providing service to the facility will employ several hundred more workers. The project grading is in plan check.

Aldi Foods is a national retailer with over 1,200 stores in the United States. The Moreno Valley facility will be built in conjunction with Aldi's move into California and the construction of several dozen stores in the State.

Harbor Freight Tools

The Harbor Freight expansion to the existing facility on Cactus Avenue in the Centerpointe Business Park is in plan check. The 507,720 square foot expansion, when combined with the existing 779,016 square foot facility, will result in a 1,286,736 square foot distribution facility for the company. The owner of the existing facility is in escrow to purchase the vacant land to the west approved for the expansion. The project is in plan check with grading anticipated to begin once the escrow closes later this month.

Panattoni Development

The approved 1,476, 016 square foot logistics building, located at the southwest corner of Iris Avenue and Indian Street in the Moreno Valley Industrial Area is currently grading the site with the issuance of building permits anticipated by the end of September. The developer will also begin street and utility improvements in Indian Street starting early in October. The facility has been leased to a Fortune 500 corporation that anticipates employing 500 people at the site.

USAA/Overton Moore Properties

The approved 522,772 square foot logistics building, located at the northwest corner of Cactus Avenue and Frederick Street, is nearing completion. While not leased the owners of the building are in serious negotiations with a national firm involved in the home improvement industry. A final decision is anticipated in September.

Trammell Crow Properties

Construction of the approved 1,252,276 square foot logistics building, located at the northwest corner of San Michele Road and Indian Street, is well underway. Trammell Crow is in advanced lease negotiations with a major national retailer. The revised plans to accommodate the tenant were approved by Planning in early September. A final decision is anticipated in late September.

Separately, Trammell Crow continues to investigate three additional sites in the Moreno Valley Industrial Area, for potential future logistics projects.

First 36 Logistics

First Industrial Corporation has completed grading for the First 36 Logistics project on the east side of Perris Boulevard in the South Moreno Valley Industrial Area. The company has commenced construction of the 555,670 square foot building and is looking to fast track their schedule due to active interest from several prospective tenants.

Stater Bros. – Pigeon Pass Shopping Center

Stater Bros. is well into the interior demolition work for their new store in Pigeon Pass Plaza. The tenant improvement plans are under review, as are new signs for the store. Company management has established an accelerated construction schedule to allow for the store to open in advance of the upcoming holiday season.

Homes Listed for Sale

Information available from the Realtor.com website indicates an increase in the number of homes for sale in the City, along with an increased strength in median asking prices. As of September 1, 2013, 446 homes were listed for sale, compared with 343 at the start of the prior month, and 536 in the same month last year.

January 2010 marked the prior low point for inventory in recent years when 806 homes were listed for sale. Inventory fell sharply in 2009 from a high of 2,068 in January 2009, and increased throughout 2010 and early 2011 to a peak of 1,230 in March 2011 before steadily declining to under 300 in May 2013. Homes for sale have been increasing since that time.

The current inventory of homes for sale is less than a three month supply. Anything less than a six month supply of homes for sale is considered a limited supply. At less than half of a normal inventory, the current situation indicates a shortage of homes for sale.

The median asking price was \$242,000, compared with \$210,000 in the prior month and \$162,000 in the same month last year.

The trends are shown in the chart below.

	September 2013	August 2013	Change	September 2012	Change
Homes for Sale	446	343	+30%	536	(17%)
Median Asking Price	\$242,000	\$210,000	+15%	\$162,000	+49%

Foreclosures

Information available from the RealtyTrac website for July shows a decrease in foreclosure activity in the City and in the County. The website reported one in 415 housing units in Moreno Valley were in some stage of foreclosure, or 0.24% of homes with mortgages in the City. A higher number (415) indicates a lower foreclosure rate (0.24%). This compares to a rate of one in 382 units in the prior month and one in 140 in the prior year month in 2012. Foreclosure activity is 8% lower than the prior month and 66% lower than the same month last year.

The Moreno Valley foreclosure rate is somewhat higher than most local communities, and the County's average. Idyllwild had the lowest rate locally (1 in 2069) and Anza had the highest rate (1 in 177).

By zip code, area 92551 had the highest rate in the City (1 in 299) and area 92553 had the lowest rate (1 in 493). The foreclosure rate decreased in areas 92553, 92555, 92557 and increased in area 92551.

The trends are shown in the chart below.

	July 2013	June 2013	Month to Month Change	July 2012	Year to Year Change
Foreclosure Rate/City	415	382	(8%)	140	(66%)
Foreclosure Rate/County	547	534	(2%)	182	(67%)

Home Resale Market

Information available from DQNews.com indicates the average home resale values in Moreno Valley continue to increase in 2013. In July 2013, the average home resale value was \$209,246, which was 1.5% increase from the value of \$206,160 reported for the month of June 2013 and a 28.6% increase from the value of \$162,700 reported for the month of July 2012. Other nearby communities such as Corona, Riverside, Perris, Murrieta and Hemet/San Jacinto also saw property values increase in July

by approximately 3.8%. The City of Temecula saw their property values decrease by approximately 0.4%.

The number of housing resale activities in the City during this reporting period increased by 30% - going from 156 transactions in June to 203 in July 2013. There have been a total of 1,243 transactions for the year thus far.

The trends are shown in the chart below.

	July 2013	June 2013	Month to Month Change	July 2012	Year to Year Change
Resale Transactions	203	156	+30%	217	(6.5%)
Home Resale Value	\$209,246	\$206,160	+1.5%	\$162,700	+28.6%

Unemployment-July 2013

The unemployment rate increased in July for the City from 11.8% to 12.9%. Despite this increase, the rate decreased dramatically from the July 2012 rate of 15.0%. Unemployment similarly increased across the Inland Empire. Rates at the local level tend to be more volatile than the State and Federal rates, which are based on a larger sample of households. That said, the trend remains positive with unemployment rates decreasing over time.

	July 2013	June 2013
California	9.3%	8.5%
Banning	12.8%	11.7%
Beaumont	12.7%	11.7%
Corona	8.2%	7.5%
Hemet	14.1%	12.9%
Moreno Valley	12.9%	11.8%
Perris	17.3%	16.0%
Riverside	11.2%	10.3%
San Jacinto	16.8%	15.5%
Temecula	7.6%	6.9%

Building & Safety Division

Quick Statistics

The following statistics are for the Building & Safety Division for the months of August 2012 and August 2013.

	<u>August 2012</u>	<u>August 2013</u>
Customer Counter Visits- Total/Daily Average	564	582
Building Permits Issued	185	175
Construction Valuation	\$12,580,074	\$3,767,772
Construction Inspections Performed	Unavailable	915
Issued Certificates of Occupancy	12	13
Plan Check Activity	Unavailable	235
Monthly Revenue	\$78,413	\$94,538

Code & Neighborhood Services Division

Quick Statistics

The following statistics are for the Code & Neighborhood Services Division for the months of August 2012 and August 2013.

	<u>August 2012</u>	<u>August 2013</u>
Cases Initiated	382	399
Closed Case Investigations	274	335
Parking Citations Issued	1,976	2,345
Administrative Citations Issued	111*	43
Counter Customers	365	232

***Daily Enforcement of Marijuana Dispensaries**

Marijuana Dispensaries

Code Compliance has conducted final inspections on the remaining two Medical Marijuana dispensaries in the City and they have closed the businesses. The cases are now closed with no new cases reported for non-permitted dispensaries.

West Nile Virus

Code has been working with the Riverside County Environmental Health Department to clear brush and treat areas of concern as potential infected mosquito breeding grounds.

The canal areas for two homeowners association open space areas near Pala Foxia, Morton, and Waterfall Circle have been cleared by the City’s contractor and staff to allow areas to be treated by Environmental Health to lessen the exposure to the West Nile virus.

Planning Division

Quick Statistics

The following statistics provided are for the Planning Division for the months of August 2012 and August 2013.

	<u>August 2012</u>	<u>August 2013</u>
Counter Customers	310	307
Major Case Submittals	2	6
Minor Case Submittals	66	53
Plan Check Submittals	32	44
Application Fees	\$ 62,616	\$ 78,535

Planning Commission

The Planning Commission meeting was held on August 22, 2013. The Planning Commission took the following actions:

- The proposed Conditional Use Permit to allow for the construction of a four island fueling station to include a 240 square foot kiosk in the Neighborhood Commercial zone was approved. The site is located at the northeast corner of Alessandro Boulevard and Indian Street.
- The proposed Conditional Use Permit for live entertainment within an existing restaurant to include karaoke and live music with dancing. The entertainment will be secondary to the existing restaurant use located at 23040 Alessandro Boulevard
- An Amended Conditional Use Permit and Tentative Tract Map was approved for a 174-lot residential single-family project at the northeast corner of Pigeon Pass Road and Old Lake Road. The proposal removed the senior housing age restriction from the original project approval.

Administrative Approvals

- An Administrative Plot Plan was approved for a Think Together Regional Office and Staff Training Facility at 22620 Goldencrest Drive. The applicant is LeeAnn Sisson.

- A Plot Plan was approved for a Change of Use from a Single Family Residential to a Commercial use at 24995 Atwood Avenue. The applicant is Consuelo Valdivia.
- An Amended Plot Plan was approved for the addition of 548 square feet to the existing retail building and a 1,599 square foot storage building to be constructed on the south portion of the lot, located at 24891 Sunnymead Boulevard. The applicant is Raj Desai.
- The Administrative Plot Plan was approved for a reface of a Shell Gasoline Station at 12301 Heacock St. The applicant is A & S Engineering.
- An Administrative Plot Plan was approved to establish the Hibachi Grill and Super Buffet at 12125 Day Street. The applicant is Nai Shou Jiang.

Recent Case Submittals

- A Plot Plan application was submitted for a new Taco Bell restaurant at the Stoneridge Center located at 27010 Fir Avenue. The applicant is HC&D Architects on behalf of Taco Bell.
- A Plot Plan application (with hearing) was submitted for a Dialysis Center at the northwest corner of Iris and Oliver. The applicant is J.G. Strouse Constructors, Inc.
- An Administrative Plot Plan for a storage building was submitted at the Trinity Baptist Church.
- An Administrative Plot Plan was submitted for the re-location of a car stereo business. The applicant is Vickyno.
- An Administrative Plot Plan was submitted for the exterior modification/re-painting of a restaurant building at the northeast corner of Heritage Way and Towngate Boulevard. The applicant is Polly's Pies.
- A Pre-application review was submitted for a drive-through doughnut shop at the northwest corner of Day Street and Alessandro Boulevard.
- An Administrative Plot Plan was submitted for a drop off area for employees at the Walgreen's warehouse site. The applicant is the Korte Companies.
- An Administrative Plot Plan was submitted for a propane cylinder exchange (P13-097). The applicant is Amerigas Propane.
- A Tentative Tract Map (TTR36598) was submitted for eight single-family lots on 1.36 acres. The site is on the south side of Myers Avenue between Indian St. and Heacock St. The applicant is Habitat for Humanity.
- A phasing map was submitted for an approved industrial warehouse project located at Perris Boulevard and Grove View. The applicant is Moreno Knox, LLC.

World Logistics Center

The Draft Environmental Impact Report (DEIR) for the World Logistics Center was released on Monday February 4, 2013. Comments on the DEIR were due on or before April 8, 2013. Approximately 140 comments have been received to date from local residents and property owners, responsible agencies and environmental groups, including a number received after the due date. The due date provided for a 60 day public review period for the DEIR, well in excess of the 45 day review period required by State Law.

The EIR consultant is continuing to review all comments received during that period and provide written responses for final review by City staff and the City's peer consultant. Those received shortly after the due date will also be provided with written responses, including a notation that they were late. The draft EIR and Response to Comments will constitute the final EIR (FEIR). The FEIR will accompany the Specific Plan for the World Logistics Center for formal review by the Planning Commission and City Council. Release of the FEIR is not anticipated prior to the end of the year.

The World Logistics Center is a Specific Plan for up to 41.6 million square feet of high cube logistics

warehouse space. High cube warehouses are large, high ceiling buildings built to accommodate modern, high efficiency logistics operations. The proposed Specific Plan includes nearly all of the property encompassed by the SR60 Freeway, Redlands Boulevard, Gilman Springs Road and the southerly City limits. In addition to the Specific Plan, the project includes a General Plan Amendment, a Zone Change, an Annexation for an 85-acre parcel at Alessandro Boulevard and Gilman Springs Road, a Development Agreement, a Tentative Parcel Map for financial purposes and an Environmental Impact Report.

Receipt of Impact Fees

The total impact fees collected were up significantly for the month of August. The total Transportation Uniform Mitigation Fees (TUMF) collected for August were \$1,190,930.47. The total Multi-species Habitat Conservation Plan (MSHCP) fees collected were \$479,865.78. This is the largest single month collection of impact fees for these agencies since June 2007. These fees are passed through to the appropriate regional agency.

	<u>August 2012</u>	<u>August 2013</u>
<u>TUMF</u>		
Residential – Single-family	0	\$ 26,619.00
Retail Commercial	0	\$ 290,100.95
Industrial	0	<u>\$ 874,210.52</u>
Totals:	0	\$ 1,190,930.47
 <u>MSHCP</u>		
Industrial	\$ 18,141.75	\$ 479,865.78

FINANCIAL & MANAGEMENT SERVICES DEPARTMENT

Financial Operations Division

Sr. Payroll Technician joins the Financial Operations Team

Jessica Guzman joined our Payroll Team on August 5th. Jessica most recently was with the Menifee Union School District’s payroll department for over 7 years and with her experience working in a high-volume, full-scale payroll capacity along with her PERS knowledge, she is an excellent addition to our detail-oriented Payroll Team. Attending an eSuite training session is an excellent opportunity to meet Jessica as she will be in future training sessions and ready to answer all your payroll needs.

Fiscal Year 12/13 Reporting Period is Closed

Finalization of FY 12/13 financial activity is underway. Lance, Soll, & Lunghard, LLP (LSL) staff will be on site at City Hall the week of September 30th to conduct their financial review, complete their field work and conduct additional internal control testing.

Special Districts Division

Twenty Zone D Housing Tracts to Receive Increase in Service Levels

During its annual review of landscape maintenance contracts, staff identified a cost savings opportunity that will provide an increase in the frequency of service for 20 landscape service areas. Currently, these areas are receiving service once every three months. Transitioning them to a different contract will allow them to receive landscape maintenance once a month AND at no additional cost to the property owners. Benefitting property owners will be notified by mail that they will begin seeing maintenance crews servicing their community landscaping once a month. The new service levels will become effective October 1, 2013.

There is also an opportunity to consolidate all of the Zone D contracts (standard service level and reduced service level) under one contract, realizing a cost savings to those property owners in standard service areas. These cost savings will be reinvested into the landscaping by way of replants where possible.

Landscape Replants to Occur in November

In November, Special Districts will begin its annual replanting process. The weather should be cooling down and the plants will require less water, providing the ideal conditions for survival rates. In high-profile areas and where space allows, signs will be placed in the landscaped area advising residents of the reinvestment in their community. Special thanks to Graphics Designer, Meleisa Mendonca for her creative talents in designing the sign.



Look for the signs to be first placed on Frederick Street, between Towngate and Eucalyptus as early as September. These two landscaped medians have been overtaken by weeds since the area transitioned to a reduced service level of maintenance in October 2011 after property owners opted not to increase their parcel charge to maintain the then current level of service. In order to provide the best environment so the new plants can survive, the existing growth will be killed off. It will take approximately 6 weeks to kill off the weeds and prepare the soil prior to new plants being installed in November.

Technology Services Division

City Council Begins Electronic Voting

On September 10th, the Moreno Valley City Council began using Voting Plus™, a touch-screen software-based solution that does much more than just log votes. This implementation is the latest result of the ongoing efforts of Kim Krueger, the City's Applications Analyst. As the person responsible for each phase of the SIRE roll-out, Kim continues to provide the City Clerk's office and all City departments with the best tools available.

While the system is designed to facilitate the voting process, its functionality is quite extensive and provides automation of the meeting process with these features:

- Display of Item Deliberations
- Automated "Request-to-Speak" Queues
- Dynamic Motion Text Generator
- Speaker's Timer with Count-Down Display
- Voting Results Display Tied to Chamber Video Monitors and the Video Stream
- Integration with Agenda Plus™ for Agenda Item Review

Voting Plus™ is designed to simplify and expedite the meeting process while leveraging the functionality of the core SIRE Agenda Plus™ and Minutes Plus™ products.

State of the City Exhibit

Have you ever attempted to illustrate something complicated yet make it easy to understand and impactful? That is what the Moreno Valley GIS team does every day. Lists of the data provided in this map (designed by the City's Senior GIS Analyst, Janice Nollar) would be just lists, without context and hardly compelling. For this year's State of the City, Janice



combined data, symbology, and really exceptional map design to illustrate just how dynamic the Moreno Valley market is.

FIRE DEPARTMENT

The Moreno Valley Fire Department participated in the annual Back-to-School shopping spree for under-privileged kids that was hosted by the Moreno Valley Salvation Army on August 8. Nationally, Salvation Army and Target team up every year to provide kids in need with school supplies as well as new clothes and shoes. Locally, the Super Target located on Nason Street provided the Salvation Army with sixteen \$80 gift cards and the Salvation Army was able to raise funds for 14 additional children. Three of our firefighters were able to attend this event, even with the Silver Fire occurring locally in the Banning/Beaumont area that had numerous Moreno Valley Fire Department resources assigned to it.



Fire Prevention

Fire Inspector Paul Villalobos attended the State Fire Marshal course Fire Prevention 3A-Plan Review hosted by the Pala Indian Reservation Fire Department August 18-22. This course is a basic plan review course for Fire and Building Code application to building and site plans. By attending this course, Inspector Villalobos will be able to review basic plans for compliance with state and local regulations.

On August 31, Fire Administration Office Assistant Jackie Lankhorst was promoted to the position of Administrative Assistant in the Fire Prevention Bureau. Jackie has been assigned to support the Multi-Family Residential Housing Inspection Program. Congratulations Jackie on your much deserved promotion!

On August 31, Fire Inspector II Paul Villalobos was promoted to the rank of Fire Safety Specialist in the Fire Prevention Bureau. Paul competed in a difficult open recruitment and we are pleased to be able to promote him to his new position. As a Fire Safety Specialist, Paul will be responsible for inspecting our new construction development projects as well as learning to perform complex reviews of building plans and fire protection systems. Since Paul will be joining current Fire Safety Specialist Carlos Rodriguez on our new development team, our increased staffing will hopefully speed up the inspection and plan review process when demand is at its peak. Congratulations Paul on your accomplishment!

Office of Emergency Management

The Great California ShakeOut

City of Moreno Valley residents are encouraged to participate in the Great California ShakeOut which is an annual opportunity to practice how to be safer during big earthquakes: "Drop, Cover and Hold On." The ShakeOut Drill is scheduled for 10:17 AM on October 17, 2013. This means that wherever you are at that moment—at home, at work, at school, anywhere—you should Drop, Cover, and Hold On as if there were a major earthquake occurring at that very moment, and stay in this position for at least 60 seconds. The ShakeOut is not something you need to leave work to participate in—in fact, participating at work is encouraged!

RACES/ACES

The Office of Emergency Management will be holding a Radio Amateur Communications Civil Emergency Services (RACES) and Amateur Communications Emergency Services (ACES) kick-off

meeting in October in an effort to grow the City's emergency communication cadre. The purpose of MV ACES/RACES is to provide vital communications support during emergency incidents as well as during routine events and activities. Utilizing state-of-the-art technologies such as portable repeaters, packet radio, amateur television and Automatic Position Reporting System (APRS), MV ACES/RACES provides emergency communications support to the City Emergency Operations Center (EOC); serves as shadows to City personnel; supports activated shelters; reports the extent of damage during an emergency; and provides mutual aid to the County and other jurisdictions and agencies as needed.

Significant Events

On August 13, units from the Moreno Valley Fire Department and Police Department responded to a report of a vehicle colliding into the side of a building. Upon arrival, Fire Department personnel located a single vehicle that had struck the main load bearing wall of a medical office building causing moderate damage to the corner of one suite. The suite was occupied by three individuals at the time of the incident but they were not injured. The driver and passenger of the vehicle had minor injuries and both individuals denied transport to a local area hospital. Due to the damage of the building, Fire Department personnel from Sunnymead Truck 2, College Park Truck 91, and Urban Search and Rescue 2 performed field shoring operations to secure the corner of the building. The impacted office suite was red tagged by the Fire Department. Building and Safety personnel were notified of the incident and arrived on scene to assess the damage. The suite will remain unoccupied until permanent repairs can be made.



On August 16 at 6:42 p.m., units from the Moreno Valley Fire Department and CAL FIRE/Riverside County Fire responded to a reported commercial structure fire at the Cardenas Grocery Store on Sunnymead Blvd. Upon arrival, Battalion Chief Silvio Lanzas found moderate to heavy smoke conditions issuing from the roof of the occupied grocery store. Firefighters quickly went into "evacuation" action while simultaneously engaging the fire. Firefighters performed an aggressive interior attack with hose lines while truck company personnel quickly accessed the roof top to ventilate the heat and smoke of the fire out of the building. This action proved successful as the fire was contained to the attic area above the kitchen/cooking area of the store. Approximately 100 employees and customers were safely evacuated from the store. It is worth noting that this fire could have been catastrophic given the time of day, the number of civilians inside and the location of the fire. The dollar loss is estimated at \$350,000 with a save of \$900,000. A total of eight fire engines, two truck companies, one Chief Officer, and one overhead personnel were committed to the incident for a total of 38 personnel.



On August 15 at 11:50 pm units from the Moreno Valley Fire Department were called to a large distribution center in the primary response area for College Park Fire Station 91 for a person who had suffered a traumatic injury. Upon arrival Fire Department personnel located a truck driver who had been preparing to drop off a load of material to the distribution center when the rear-mounted lift gate suddenly dropped onto the driver's body, trapping an arm between several components of the lift gate. Sunnymead Fire Truck 2 assisted both College Park Engine 91 and Truck 91 with the extrication. Due to the very precarious position of the victims arm and the amount of pain that the driver was in, firefighter paramedics began treating the patient with pain management



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medication while truck company firefighters prepared to cut pieces of the lift gate away from the arm using a petrogen torch. The rescue of the victim's arm was extremely technical due to the arm being pinched in several locations by heavy steal. This along with the potential for conduction of heat caused by our rescue efforts made the rescue extremely dangerous. At 12:15 a.m. firefighters were able to cut away enough steal to free the victims arm. The victim was transported by ground ambulance to the local area trauma receiving center. The final outcome of this patient is unknown at this time.

On August 27, Kennedy Park Fire Engine 65 responded from quarters with College Park Truck 91 to a reported vehicle versus pedestrian collision near Rancho Verde High School. Upon arrival, Engine 65 made contact with the Moreno Valley Police Department who was on scene with a male subject lying in the street. The deputy advised Fire Department personnel that the juvenile male subject had been struck by a vehicle traveling approximately 50 mph. The firefighter paramedic from Engine 65 immediately began providing advance life support trauma care which included full spinal precautions, oxygen, and a traction splint. Truck 91 arrived on scene and the two Firefighters from Truck 91 assisted Engine 65 personnel with patient care while other personnel from Truck 91 secured the vehicle and checked the driver of the vehicle for injuries. Engine 65 requested a second ground ambulance to the incident to transport the driver of the vehicle. Both patients were transported to the local area trauma receiving center with the firefighter paramedic from Engine 65 providing advance life support care of the juvenile male patient during transport. The final outcome of both patients is unknown at this time.

On August 31, units from the Moreno Valley Fire Department and CAL FIRE/Riverside County Fire responded to multiple reports of a residential structure fire in the Sunnymead Fire Station primary response area. Sunnymead Fire Engine 2, Truck 2, and Morrison Park Fire Engine 99 engaged in fire suppression and search operations on the interior as vertical ventilation was in progress by personnel from Truck 2. Due to an aggressive interior attack, the fire was immediately confined to the living room. Sunnymead Ranch Fire Engine 48 and Kennedy Park Fire Engine 65 personnel checked for fire extension throughout the house, while College Park Truck 91 and Squad 91 were assigned to the interior for overhaul as fire personnel rotated out to rehydrate. The cause of the fire was due to two children playing with a cigarette lighter. Overall, a total of four fire engines, two truck companies, two chief officers, and one squad were assigned to this incident for a total of 23 personnel.

PARKS & COMMUNITY SERVICES DEPARTMENT

Administration

Recruitment for the Community Services Supervisor position closed August 29. Interviews are being scheduled.

The new SOARING Recreation Guide was released several weeks ago with numerous new classes for residents including: Zumba for Kids, BMX Fundamentals (bike safety, repair and BMX skills), Movie Workz Television (an interactive media arts program), Baby Sign Language, Spy Workz (kids' crime scene investigation), Hip-Hop Jazz, Women's Self-Defense, Yoga, Teen and Adult Folkloric, and Pee-wee Soccer Skills Camp.

Special Events

The second Movies in the Park series was a GREAT success with 400-600 people enjoying seven free movies. Movies in the Gym are being scheduled for October, November and December.

The first ever Spring Concert series was moderately successful. It did, however, equip staff with ideas for future years. Next year we will be combining the Movie and Concert in the Park series as one event on Friday nights.

Ride MoVal, the City's premier bike ride will be taking place on October 20 with rides of 5, 15, 32 and Metric Century distances. The event will be complete with a concert, vendors, beer garden, and gourmet food trucks at the conclusion of the ride outside the CRC.

Artoberfest is scheduled for October 26 at the CRC. This year's event will have music and vendors that have not been present in past events.

This year's MoVal Haunting (haunted house) will once again take place at the Cottonwood Golf Center's banquet facility.

YouthFest is scheduled for September 14 at Community Park from 10:00 a.m. to 2:00 p.m. This event displays Parks and Community Services programs, youth sports organizations, and child care programs that are available, as well as face painting, arts and crafts and much more.

Adopt-A-Pet, which was invented by Parks and Community Services in conjunction with the Animal Shelter nearly two and half years ago, will be taking place at YouthFest and Artoberfest. The program was also held at each of the Movies in the Park.

The Arts Commission will be hosting its first annual Craft Faire on November 16 at the Senior Community Center.

The CRC mural dedication will take place on Tuesday, September 24 at 4:30 p.m.

Park Projects

Lasselle Sports Park is about 90% complete. The remaining items are trees and shrubs, parking lot seal coat, signing and striping, and some punch list items. Once these items are completed, the park will undergo a 90-day maintenance period. The parks opening is anticipated early 2014.



TownGate Park II rubberized play surfacing has been replaced with synthetic turf. The rubberized surface exceeded its normal life, resulting in costly repairs. The synthetic turf meets all the safety aspects of the rubberized surface and has a longer life expectancy.



The Hound Town Dog Park improvements are underway. The improvements include providing water and grass to the dog areas as well in incorporating benches and dog fitness equipment. This project will commence on October 1, with the anticipated completion date of December 1. Cost of the project is between \$29,000 and \$33,000.

Parks Maintenance Division

Projects completed include: Cleaned city yard; adjusted irrigation at parks and golf course; trimmed pines at Pedronena Park; repaired roof at Woodland Park restroom; fertilized parks; repaired grade at Hidden Springs Trails; laser graded infields, removed, repaired and reinstalled turf at outfield at Morrison Park; and serviced pumps at Community Park.

Projects in progress include: remove old and install new ET irrigation controllers at 19 park sites (75% complete); R&R concrete at Morrison Park (75% complete); trim hedges at parks (50% complete); strip and paint shelters at Weston Park (ongoing); weed abatement at MVEC, March Field and Poormans; spray weeds at parks; finish weeding and spraying all trails (95% complete); add DG to trails (ongoing); aerate and overseed tee boxes at golf course (90% complete); repair entrance El Potrero West Park; verticut greens and fairways, edge greens, fertilize and aerate greens at Cottonwood Golf Center; aerate tee (90% complete); spray weeds at all parks; repair shade shelter at Victoriano Park; repair all park lights (south); and take out old barbecue, repair and install new barbecue at Vista Lomas.

The Equestrian Center received some panels that will be constructed into four corrals with gates. The corrals were donated by the Roy Rogers Rangers and staff is attempting to secure additional materials so more corrals are available. It is anticipated that a total of seven or eight corrals will be installed. These corrals will allow citizens having events at the arena to have their horses secured overnight and thus allow people to visit local restaurants and hotels. We hope to have the corrals up within the next month with the help of the Oasis Church volunteers

Vandalism and graffiti have been reported in August at the following areas: Adrienne Mitchell (\$246), Bayside (\$50), Bethune (\$26), Celebration (\$24), Community (\$761), Gateway (\$142), John F. Kennedy (\$811), Morrison (\$26), Parque Amistad (\$47), Sunnymead (\$274), TownGate (\$244), Westbluff (\$105), Weston (\$28), and Woodland (\$47) for a total of \$2,831. Total labor hours for vandalism/graffiti were 55½ hours, approximately 6.93 full-time work days.

Court referrals performed a total of 135 hours during August. The total hours for court referrals in 2013 are 3,153 which equates to approximately 394 full-time work days.

In August the Park Rangers patrolled 2,203 areas, had 7,201 public contacts, and reported 397 violations such as curfew, vandalism, parking, and alcohol violations in the parks.

Recreation Division

The Pee Wee/Junior Basketball Clinic is currently running with 120 youth ages 3 to 7 years. The program operates the weeks of August 19 through September 16. This clinic will prepare our youth for the upcoming league that is set to begin September 30.

The Conference and Recreation Gym floor had a well deserved face lift in the month of August. The floor was cleaned, had a layer of coating removed, and recoated with a fresh finish.

The annual Open House was held at the TownGate Community Center on August 15. This fun-filled event featured an information booth, various games, face painting, arts and crafts, a bouncer, a fire

vehicle tour, and light refreshments. Staff would like to thank Fire Station #6 for assisting and making the day memorable for new and returning children.

The fall session of Time for Tots began on August 19. Many new and returning tots ages three to five years spent the first two weeks of the 2013-2014 school-year acclimating to school by participating in an exciting sensory fair (exploring the five senses) as well as other activities that introduced both staff and children to their personalities. Staff have planned many exciting and educational special activity days throughout the school year.



Summer Valley Kids Camp came to a close on August 13. August once again saw local children in grades kindergarten through eighth from the Moreno Valley and Val Verde Unified School Districts enjoying their break from school playing exciting recreational games, watching movies, playing video games, nurturing their creativity with arts and crafts, and experiencing fun-filled on-site activities.

Staff are planning for fall and winter Valley Kids Camp to open in November and December.

Recreation staff promoted various classes and programs at local elementary schools' Back-to-School-Nights. Community families at Honey Hollow and Bear Valley Elementary Schools met with recreation staff to learn what was available from Parks and Community Services. Staff would like to thank each school for their support.

Senior Community Center

The Center held its annual Senior Luau on August 15. Approximately 85 seniors enjoyed pulled pork BBQ sandwiches, potato salad and pineapple. The seniors also played games where prizes were awarded. Health Net sponsored the event.

The August Senior Birthday Party was celebrated on August 22. This event was sponsored by the Friends of Moreno Valley Senior Center, which provided a free meal and a box of candy, and Miller Jones Mortuary, which donated a cake and ice cream.

Upcoming events include: September 6 – Swap Meet; September 11 – Flu shots from Walgreens; September 13 – Flu shots from Rite Aid; September 16 – Mexican Independence Day celebration sponsored by Prime Care; and September 26 – Annual Fall Festival.

Grant

“A Child’s Place” will be collaborating with Eastern Municipal Water District teaching children about safe water usage and water recycling with the Otis the Turtle gets Water Wise program. Children will be participating in workbook activities and the Eastern Municipal Water District will be visiting each site presenting children with a 30-minute presentation about water conservation. Each

child in our program will also be creating a poster on smart ways to conserve water. The winning contestant will receive a gift, and winning poster will be used to promote water conservation throughout the county.

“A Child’s Place” will also be participating in Cold Stone Reading Program beginning in October. Each child must read five books and complete a reading log. Once the log is completed, the child will receive a coupon for a Free Kids Creation ice cream cup.

POLICE DEPARTMENT

Citywide Camera System Update

The Citywide Camera System (CCS) contractor, AVRIO, has completed training of selected Police personnel, who are now in the process of training other employees and volunteers. We are now conducting some limited camera monitoring with trained volunteers and Police staff when they are available. In the near future we hope to be monitoring the cameras full time. The cameras and related video continue to be helpful in the investigation of crimes and traffic collisions.

Community Services Recruits Volunteers

Over the past few months, the MVPD Community Services unit has been actively recruiting citizen volunteers. MVPD volunteers enjoy a range of volunteer police service opportunities including:

- Citizens Patrol - Uniformed high visibility patrol in marked patrol units.
- Anti-Graffiti Patrol - Non uniform patrol in unmarked vehicles to assist in surveillance and reporting of graffiti vandalism.
- Mounted Posse
- Neighborhood Watch
- Front Office Assistant - Assist front office personnel with day to day activities.
- Critical Incident Call Outs - Response to major incidents within the City to assist with perimeter security, road closures, and searching for lost hikers/missing persons.
- Citywide Camera System monitoring.

We are determined to grow our community partnerships. Public Safety is everyone’s responsibility, and the Community Services unit is dedicated to offering ways for Moreno Valley citizens to partner with their Police Department.

The Community Services and Problem Oriented Policing units are gearing up for the busy holiday season. The Community Services unit is our community partner for donations in support of community projects like Operation SafeHouse “Stuff the Bus,” “Christmas Cheer” and “Shop with a Cop.”

Case of the Month

In May, our investigators received information about a man who was manufacturing and selling fake checks that were being cashed throughout the City. Our investigators were able to identify the suspect and served a search warrant at his residence in Moreno Valley, where they located evidence related to the fraudulent checks. However, the suspect was not arrested at that time and the investigation continued. With the aid of the Sheriff’s Department Computer and Technology Crime unit our investigators obtained additional evidence of the crime from the suspect’s computer. On August 9, 2013, our investigators served a search warrant for a second fraud investigation and located and detained the suspect from the original check fraud investigation. The original suspect and a second suspect were arrested with fraudulent checks totaling over \$70,000. Our investigators are currently following up with victims and working to identify additional suspects.

PUBLIC WORKS DEPARTMENT

Capital Projects

The Wayfinding Signs Project

Traditionally, the City has installed Wayfinding and “Welcome to Moreno Valley” signs as part of streetscape and traffic operations. Wayfinding signs are placed at key locations throughout the City to direct the community and visitors to various public buildings and sites. “Welcome to Moreno Valley” signs provide a friendly and positive message to motorists that the City welcomes all visitors and encourages them to stay and patronize City businesses, as well as enhances the overall image of the City. In an effort to enhance the overall functionality of signage, the image of the City, as well as reduce motorist confusion, the City has undertaken a new Wayfinding Signs Project. City staff created conceptual designs and identified key locations for the new signs and replacement of existing signs throughout the City.

Staff has been working with the contractor Fusion Sign & Design Incorporated to complete the shop drawings, and construct and install two sample signs for the City’s field review. Below are the newest sample graphics of the signs. These prototype signs are replacing the existing signs installed on Frederick Street adjacent to City Hall and on Gateway Drive just east of Day Street (adjacent to Portillo’s Hot Dogs). Once staff reviews and approves the sample signs, the Contractor will fabricate the remainder of the signs and install a total of thirty-three signs. Six of these signs will be “Welcome to Moreno Valley” signs at key entrance points, primarily located at or near major freeway off-ramp locations. A total of twenty-seven Wayfinding Signs will also be fabricated and installed at various locations along major roadways to direct the community and visitors to various public buildings and sites including the Civic Center, Animal Shelter, Library, Corporate Yard, Social Security, March ARB, and the Post Office.



City Hall Second Level Floor Rehabilitation and the Restroom Remodel

Great news! Construction of the cubicles, the installation of the new wideband data lines for the phones and computers, and the remodel of the second floor restrooms has been completed. The contractor, Rasmussen Brothers Construction, Inc., and Capital Projects would like to express their appreciation to all City staff for bearing with any inconvenience the construction may have caused over the past few months. The cooperation of staff has resulted in a well-organized and smooth construction phase of the project.

The moving back operation began in mid-August and was completed by the end of August. This tremendous effort could only have been accomplished through the teamwork of City staff and the extraordinary hard work of Facilities Maintenance and Technology Services staff in orchestrating everyone’s move. Normal business resumed with the start of September.



Moreno Master Drainage Plan Line “F”, Stage 2 Channel Project

The limits for the proposed Moreno Master Drainage Plan (MMDP) Line “F”, Stage 2 Channel Improvements project are approximately 4,500 feet long, starting at 800 feet west of Oliver Street to join the existing improved channel in the proximity of the Grande Vista Drive and Iris Avenue intersection. The work involved will fully improve the existing earthen trapezoidal flood control channel with a concrete lining. The construction will also provide access roads, maintenance ramps, and storm drain lateral stubs.

Construction on the first of three sewer lateral crossings began on August 26, 2013, at the easterly end of the channel (as shown in the attached picture). Concrete was poured on the channel bottom, just westerly of the first sewer lateral during the week of August 26th. All future lateral storm drain connections have been constructed. In September, the other two sewer laterals will have been installed and most of the channel bottom will be completed. Work will then begin on the sides of the channel.



First of the Line F channel bottom concrete slabs to be poured.

City staff continues to coordinate with the contractor, Bedon Construction, Inc., Eastern Municipal Water District, and Riverside County Flood Control and Water Conservation District on the construction. Upon completion, the District will take over the ownership and maintenance of the improvements. The environmental firm for the project continues to monitor the Burrowing Owl and Bird Nesting activities as part of the mitigation measures.



Trenching of the easterly sewer lateral.

This project will complete a majority of the public infrastructure in the City Center area, help reduce the flood insurance rates for adjacent property owners, aid the City to promote and attract new medical related developments, and continue to build upon the expansions underway by surrounding medical facilities. This infrastructure project is consistent with the City’s Economic Development Action Plan approved by the City Council in April 2011.

Complete Construction for Perris Boulevard Widening from Perris Valley Storm Drain Lateral “B” to Cactus Avenue

The Capital Projects Division of the Public Works Department oversaw street widening improvements on Perris Boulevard from Perris Valley Storm Drain Lateral “B” (Southerly City Limits) to Cactus Avenue. This regionally-significant project was 3.5 miles in length and was substantially completed in July 2013, with only very minor signal modifications remaining. The roadway has been fully open to the public since June to accommodate six lanes of through traffic.

Project benefits include new curb, gutter, sidewalk, curb ramps, cross gutters, driveway approaches, storm drain, paving for the street widening, slurry sealing of the existing roadway sections, relocation of all necessary traffic signals, utility pole relocation, and new striping. The project greatly improved both pedestrian and vehicular safety, and the City would like to thank the public for its patience and understanding while the project was under construction.



The San Timoteo Foothill Neighborhood Flood Protection – FEMA’s Grant Award

On August 19, 2013 the Public Works Department-Capital Projects Division received a Hazard Mitigation Grant Program (HMGP) award from the Federal Emergency Management Agency (FEMA) in the amount of \$1,442,000 for the design and construction of a storm drain and related street improvements in the San Timoteo Foothill Neighborhood to mitigate flooding hazards for this area. The San Timoteo Foothill Neighborhood has been experiencing frequent flooding, which has caused damage to local streets and private properties, and disrupted local traffic, public, and utility services. The estimated cost for this project is at approximately \$2 million. Per HMGP funding requirements, local matching funds to cover at least 25% of the project's cost (or \$500,000) are required, which can come from the Moreno Area Drainage Plan fees budget. In addition, the City is required to use its own funds to implement the project and then will receive progress reimbursement payments throughout each phase of the project.

Staff is going to request that the City Council accept the grant award and authorize the appropriation of funds for the design and construction of this project at its meeting on October 8, 2013. Upon receiving the Council’s approval, staff will immediately proceed with the design and construction of the project and schedule to complete the project before July 2016 as required by FEMA.

State Route 60/Moreno Beach Drive Interchange - Phase 1

On August 13, the contractor completed the Eucalyptus Avenue extension and opened the permanent roadway connection to Moreno Beach Drive. He continues to work on the components of the updated signal and curb returns at Moreno Beach Drive and Eucalyptus Avenue. Remaining work in September and early October will include final grading of slopes, final timing of signals, installation of remaining features including guardrail and signs, and general cleanup. The goal of the project is to realign the eastbound ramps and eliminate the gap closure at the easterly terminus end of Eucalyptus Avenue, thereby providing better traffic circulation. Final acceptance of the project by the City and Caltrans is expected to be in October 2013.



State Route 60/Nason Street Overcrossing Bridge

The contractor is making excellent progress building the east side of the new bridge. He has poured the majority of the concrete for the new bridge structure, and anticipates forming and pouring the deck by late September. Both Moreno Valley Utility and Southern California Edison installed multiple conduits in the bridge between August 26 and 31, ahead of schedule, enabling both utilities to have a new location to cross the 60 freeway, to better enhance electrical service to the community. The contractor has also partially completed concrete pavement for the east-bound and west-bound off-ramps. In September, the contractor anticipates placing rebar for the bridge deck, erecting concrete panels for the sound wall along Elder Avenue, and switching ramp traffic onto the new concrete pavement. When the project is complete, there will be new lanes, sidewalks, street lights, and a median on Nason. The construction is expected to be completed in winter 2014, with landscaping to follow.



Land Development

Quick Statistics

The following statistics are for the Land Development Division for the months of August 2012 and August 2013.

	<u>August 2012</u>	<u>August 2013</u>
Plan Checks Processed	43	36
Grading Permits Issued	0	1
Number of Inspections	224	265
Counter Customer Visit	111	134

WQMP Approval:

Preliminary-WQMP: 0

Final-WQMP: 2