

MORENO VALLEY UTILITY UNDERSTANDING YOUR BILL

As a not-for-profit agency, the Moreno Valley Utility (MVU) provides safe, reliable, and economical public electric service with a focus on innovative customer solutions, infrastructure enhancement, community development, and environmentally responsible resource management. MVU is one of two electric service providers for the City of Moreno Valley, whose service area covers much of the south-eastern portion of the city.

1. CUSTOMER INFORMATION

2. ACCOUNT INFORMATION

3. YOUR ACCOUNT SUMMARY

Any prior account balance, payments received, balance forward and current charges are located here. This information provides your total charges and account balance.

4. SPECIAL MESSAGE/INFORMATION

5. SUMMARY OF CURRENT CHARGES

Your electric charges for the billing period are located here.

Most residential customers will see the following electric charges:

- **Basic Charge** – base charge for providing a meter and associated services, such as meter reading and customer services.
- **Energy Charges** – all residential customers are charged on a Tier structure based on the time of year and time of day of service. See MVU Rates.
- **Public Purpose** – This charge recovers costs for administering state mandated programs such as discounts and energy efficiency programs.

- **CA Energy Resource Charge** – also referred to as the State Energy Surcharge - a pass-through fee collected by the State of California for research into alternative sources of renewable energy.


- **Utility Users Tax** – (UUT) is a 5.75% charge on utility activity in Moreno Valley that is assessed on energy, water, sewer, cable, wireless and telephone charges.

6. TOTAL CHARGES

7. DAILY AVERAGE USAGE

This graph provides a view of your average kilowatt hour usage over 12 months as well as the average from two years prior.

8. PAYMENT STUB



ENERGY STATEMENT for:
Kent, Faye
11111 Westward Ln
Moreno Valley CA 92555-4512

Questions about your bill?
24 HR Customer Service:
(844) 341-6469
Pay by Phone: (844) 527-3053

Account Number: 0123000000 **2**
Statement Date: 11/01/23
Service Address: 11111 Westward Ln
Due Date: 11/16/23
Rate Schedule: Residential Rate A

4 MVU Message Board: Save Paper, Save Time—Sign up for Ebills! Safe, no touch bill delivery. Just fill out the back of the payment stub below and insert with your payment or send us a request by email to: mvutility@moval.org.

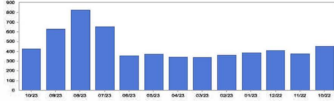
3 **Your Account Summary**

Previous Balance	\$214.99
Payment (s) Received	(\$214.99)
Balance Forward	\$0.00
Total Current Charges	\$147.79
Actual Account Balance	\$147.79

Current Charges Bill Period: 09/21/23 to 10/24/23 33 days

Basic Charge - Single Family	33 Days @ \$0.031	\$1.02
Energy Charges - per kWh		
Tier 1 Summer	127 kWh X \$0.2676	\$33.99
Tier 1 Winter	300 kWh X \$0.2676	\$80.28
Tier 2 Winter	40 kWh X \$0.35063	\$14.03
Public Purpose	467 kWh X \$0.02205	\$10.30
CA Energy Resources Surcharge	467 kWh X \$0.0003	\$0.14
Utility Users Tax	5.75%	\$8.03


7 Your Daily Average Electric Usage (kWhs)
2 Years ago: 0.0 Last year: 0.6 This month: 14.15



6 **Total Electric Charges**

Total Electric Charges	\$147.79
Other Charges	\$0.00
Miscellaneous Charges and Adjustments	\$0.00
Total Current Balance	\$147.79

Payment coupon PLEASE RETURN THIS PORTION with your payment. Make checks payable to Moreno Valley Utility



14331 Frederick St., Ste 2
Moreno Valley, CA 92555

Kent, Faye
12111 Westward Ln
Moreno Valley CA 92555-4512

Account #: 000000000 Bill Date: 11/01/23
Service Address: 11111 Westward Ln
Previous Unpaid Balance: \$0.00
Current Charges Due: Due by: 11/16/23 \$147.79
Account Balance: \$147.79

Moreno Valley Utility
Payment Processing Center
380 N. San Jacinto St.
Hemet CA 92543-3108

01230000000000147797